

Dear Guest,

At very short notice, the Insurer behind our insurance policy schemes have taken the decision to withdraw from the UK Market and they have voluntarily amended their regulatory permissions with the FCA. We can reassure you that this does not impact in any way on travel insurance policies already issued prior to 5pm on the 7th of July 2021 which will continue to their natural expiry.

As a consequence, this means that all insurance policies for new bookings with effect from 5pm on the 7th of July 2021 will transfer to a new Insurer. We are in the process of updating our documentation to reflect the change of insurer which will be rolled out as quickly as possible, once updated we will send you a link to the new policies.

Kind regards

The Coastal Cottages Team